

TERMS & CONDITIONS

Welcome to **Nobel Laureate Mother Teresa Charitable Trust**. If you continue to browse and use this website/application you are agreeing to comply with and be bound by the following terms and conditions of use, together with our privacy policy govern relationship with you in relation to this application.

Instructions are given in the login page of the web payment as to the procedure to be followed in case of completed transaction and payment confirmation slip received and also failed transaction. Please follow the instruction carefully. Detailed

Once “pay” - option is selected you will be directed for payment through net banking or debit / credit card. You can choose the desired payment option and proceed.

Once the payment is successful, you will get a payment confirmation slip and the donor has to keep the same for reference.

In case the payment is not successful due to any reason you will get a display on the status of failure in payment.

In case none of the above two happens, and there is heavy delay in any response from the system - if you have not proceeded with payment and not given card detail particulars, you may proceed from the beginning again and start the payment process again

In case you have given all the debit / credit card details or net banking authorization for payment, and have not got any response, please check with your bankers or Credit Card Company and see if your account is debited. If your bank account/cc is debited, please don't make any attempt to pay again.

In any case, make a note of reference/transaction details in case of net banking or card payment.

1. We do not accept anonymous donations. However, if you would like your name to be anonymous, please contact us at our office . We shall not reveal any details, except when it may be required under process of law.
2. You can earmark your donations to a project of your choice.
3. By donating to Mother Teresa charitable trust online, you agree that you are making a donation out of your own funds, and are not in any way, using our online portal, to effect a transaction, which is in contravention or in violation of local laws and regulations.
4. If you receive an electronic receipt for your donation but would like to receive a paper receipt, please contact Mother Teresa charitable Trust Head office
5. **Tax exemption:** All donations to Mother Teresa charitable Trust are exempt under section 80G of Income Tax Act.
6. **Data Security:** We take utmost precautions with your data; we will never share your information. We also do not store any sensitive information like your credit card or bank details.

The term **Nobel Laureate Mother Teresa Charitable Trust or Mother Teresa charitable trust** or 'us', or 'we' refer to the owner of the website/application. The term 'you' refers to the user or viewer of our website. The use of this website is subject to the following terms of use:-

1. I/We agree and accept the services provided by us at my/our request for payment of donation through online mode.
2. While **organization** will take all reasonable steps to ensure the accuracy of the payment details, the **organization** is not liable for any error. I/We shall not hold the **organization** responsible for any loss, damage, etc. that may be incurred / suffered by me/us if the information contained turns out to be incorrect.
3. I/We agree that we will make donation payments as required by the Online Payment System. I/We will not hold the **organization** responsible for the Online Payment System rejects the payment amount because of incorrect or incomplete entries.
4. I/We agree that the record of the instructions given and transaction with the **organization** shall be conclusive proof and binding for all the purposes and can be used as evidence in any proceeding.
5. By clicking on the I ACCEPT button, you give your consent to the Terms and Conditions. You will be directed to a secure Payment environment to make your Donation.
6. MTCT reserves the right to reject any donation, which is not complete in details like name, address, phone number, email id, etc.
7. Our online payment gateways are to be used only by genuine donors. Unauthorized donations, and donations from entities, which have not entered their full contact details are liable to be rejected / refunded. Donations made by third party instruments; or from suspect IP addresses may be reported to domestic legal authorities.
8. Donors are advised to provide the right email address and phone number during registration. Our Payment Gateways conduct security checks by random choice of donors. So it is important to have the right contact details.

NOTIFICATION TO DONORS

In view of enhanced security checks by payment gateways on fraudulent cards and transfers, we have decided to adopt a "wait and watch" policy of keeping donor contributions in reserve funds for 40 days, before applying them to projects.

Should a claim be raised by the Risk Assessment Team from the payment aggregator, we shall refund the amount to the payment gateway. The donor shall be liable for any costs on damages or legal suits.

Hence, official receipts will be issued only after 40 days to the donors.

PRIVACY POLICY

This privacy policy sets out how **organization** uses and protects any information that you share with organization when you use this website

The **organization** is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and you can be assured that it will only be used in accordance with the privacy statement?

The organization may change this policy from time to time by updating this page. You should check this page from time to time.

The details provided by you shall be utilized only for the purpose of receiving the payments to be made by you to the institution. All data shall be kept secure, and shall not be divulged to anyone or utilized for any other purpose

1. The Privacy Policy governs the use of this website.
2. **Organization** is committed to protect your privacy and works towards offering you a useful, safe online experience.
3. Your information, whether public or private, will not be sold, exchanged, transferred, or given by organization, to any other institution for any reason whatsoever without your consent.
4. **The organization** reserves the right, in its discretion, to change or modify all or any part of this agreement at any time, effective immediately upon notice published on the site. Your continued use of the website constitutes your binding acceptance of these terms and conditions, including any changes or modifications made by the **organization** as permitted above.
5. The **organization** treats your personal information or your use of the service as private and confidential and does not check, edit or reveal it to any third parties except where it believes in good faith, such action is necessary to comply with the applicable legal and regulatory processes or to protect and defend the rights of other users or to enforce the terms of service which are binding on all the users of the site.
6. Except where specifically agreed upon or necessary for operational or regulatory reasons **organization** will not send you any unsolicited information via e-mail. The user can nevertheless unsubscribe from receipt of such e-mails by following instructions therein.
7. The **organization** may collect unnamed statistics, which do not personally identify you and reserves the right to perform statistical analysis of user behavior and characteristics in order to measure interest in and use of the various areas of the site.
8. The information contents provided on this site cannot be copied, modified, uploaded, downloaded, published or republished, transmitted or otherwise distributed for commercial purposes without prior and explicit permission from the concerned authorities.

9. The information contents provided on this site cannot be copied, modified, uploaded, downloaded, published or republished, transmitted or otherwise distributed for commercial purposes without prior and explicit permission from the concerned authorities.
10. Reproduction of any information or material provided on this website, with or without any modification, is prohibited unless, with prior permission of appropriate authority and shall amount to violation of copyright and would be deemed an illegal act.

REFUND & CANCELLATION

There is no cancellation option for the end users after payment is made.

In case of duplicate payment, kindly approach MTCT office for refund with proof of the transaction reference/ your bank statement.

Refund will be processed within 10-15 working days, respective payment gateway will send back to the issuing bank [user's card banker] in batches for processing, which approximately should take 8-15 working days, depending on issuing banks policies.

Important: by submitting a payment through the online-payments site you are agreeing to these terms and conditions including any updated changes in terms and conditions from time to time through our website.-

Donations once paid will not be refunded.

CANCELLATION POLICY:

The Trust believes in helping its well-wishers as far as possible, and has therefore a liberal cancellation policy under exceptional cases. Under this policy:-

The articles, information and documents provided on this website are purely for information purpose and no legal commitment whatsoever are attached to the same in case of any inadvertent error that might have occurred due to unavoidable circumstances in spite of all the efforts put by the website management team claimer

TERMS OF USE

1. Terms

By accessing this web site, you are agreeing to be bound by these web site Terms and Conditions of Use, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this web site are protected by applicable copyright and trade mark law.

2. Use License

(a) Permission is granted to temporarily download one copy of the materials (information or software) on our web site for personal, non-commercial transitory viewing only. This is the grant of a license, not a transfer of title, and under this license you may not:

- i. modify or copy the materials;
- ii. use the materials for any commercial purpose, or for any public display (commercial or non-commercial);
- iii. Attempt to decompile or reverse engineer any software contained on our web site;
- iv. Remove any copyright or other proprietary notations from the materials; or
- v. Transfer the materials to another person or "mirror" the materials on any other server.

(b) This license shall automatically terminate if you violate any of these restrictions and may be terminated by us at any time. Upon terminating your viewing of these materials or upon the termination of this license, you must destroy any downloaded materials in your possession whether in electronic or printed format.

3. Disclaimer

(i) the materials on our web site are provided "as is". Mother Teresa Charitable Trust makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties, including without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, Mother Teresa Charitable Trust does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its Internet web site or otherwise relating to such materials or on any sites linked to this site. The information contained in this website for non-members and general public is for general information purposes only.

(ii) The information is provided by TRUST and while we endeavor to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

(iii) In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arise out of, or in connection with, the use of this website.

(iv) You cannot link this website to other websites in any manner. In any such event happening without our notice, we are in no way liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arise out of, or in connection with, the use of this website.

(v) Every effort is made to keep the website up and running smoothly. However, TRUST takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

4. Limitations

In no event shall Mother Teresa Charitable Trust or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption,) arising out of the use or inability to use the materials on Mother Teresa Charitable Trust Internet site, even if Mother Teresa Charitable Trust authorized representative has been notified orally or in writing of the

possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

5. Revisions and Errata

The materials appearing on Mother Teresa Charitable Trust web site could include technical, typographical, or photographic errors. Mother Teresa Charitable Trust does not warrant that any of the materials on its web site are accurate, complete, or current. Mother Teresa Charitable Trust may make changes to the materials contained on its web site at any time without notice. Mother Teresa Charitable Trust does not, however, make any commitment to update the materials.

6. Links

Mother Teresa Charitable Trust has not reviewed all of the sites linked to its Internet web site and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by Mother Teresa Charitable Trust site. Use of any such linked web site is at the user's own risk.

7. Site Terms of Use Modifications

Mother Teresa Charitable Trust may revise these terms of use for its web site at any time without notice. By using this web site you are agreeing to be bound by the then current version of these Terms and Conditions of Use.

8. Liability

We as a merchant shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any Transaction, on Account of the Cardholder having exceeded the present limit mutually agreed by us with our acquiring bank from time to time.

9. Governing Law

any claim relating to Mother Teresa Charitable Trust web site shall be governed by the laws of the Republic of India, and also the State of Tamil Nadu without regard to its conflict of law provisions. We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.

PRIVACY POLICY

What information do we collect?

We collect information from you when you fill out a form.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address or phone number. You may, however, visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:
To process transactions.

How do we protect your information?

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, identity details, financials, etc.) will not be stored on our servers.

Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to help us remember and process the items in your shopping cart.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our privacy policy.

ABOUT US

Nobel Laureate Mother Teresa Charitable Trust (MTCT) or Mother Teresa Charitable Trust is a Social Welfare Organization striving for the betterment of the poor, down trodden, and under privileged in the society irrespective of caste, creed or religion in the footsteps of the great Mother Teresa. The trust is accredited by UNO's Economic Social Council and World Health Organization as a Special Status NGO and rendering service in the entire parts of Indian sub-continent.

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